

# SERVICE TEAM

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## ACCOUNTING

Jackie Merrill  
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800-660-1880 x7067

## CUSTOMER SERVICE

Kim Hughes  
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781-683-1151

## LOSS CONTROL

Tim McGuire  
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781-683-1112

## UNDERWRITING

Jodie Ingram  
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## CLAIMS TEAM

### CLAIMS MANAGER

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### CLAIMS CONSULTANT: EMPLOYER A-M & Shore Educational Collaborative

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781-683-1096

### CLAIMS CONSULTANT: EMPLOYER N-Z

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### CLAIMS SUPERVISOR

Wendy Zabroski  
[wzabroski@ccmsi.com](mailto:wzabroski@ccmsi.com)  
781-683-1137

### MEDICAL ONLY/CLAIMS REPRESENTATIVE

Lauri Brennan  
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781-683-1090

### CLAIMS ASSISTANT

Elizabeth Mortimer  
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781-683-1080

## FOR QUESTIONS ON:

iCE set up or problems

## CONTACT:

Kim Hughes

Invoicing/Payments

Jackie Merrill

Loss Runs

Kim Hughes or Jodi Ingram

Policy Changes/Endorsements, Experience Mods, Quotes

Jodi Ingram

Claim Issues

Your Claims Adjuster or Claims Supervisor

Loss Control Training/Programs

Tim McGuire

Overall Program

Arthur A. Kiriakos

Employee Assistance Program

ESI at 800-252-4555