

# SERVICE TEAM

CCMSI, State Director: Arthur A. Kiriakos  
[megaexecutivedirector@ccmsi.com](mailto:megaexecutivedirector@ccmsi.com) | 781-683-1158

MEGA, Account Manager: Owen McHugh  
[owen.mchugh@ccmsi.com](mailto:owen.mchugh@ccmsi.com) | 781-683-1083

Mailing Address: c/o CCMSI | 55 Walkers Brook Drive, Suite 402 | Reading,  
MA 01867 Fax: 781-246-3425 | Website: [www.megawcgroup.com](http://www.megawcgroup.com)

# MEGA

MASSACHUSETTS EDUCATION  
& GOVERNMENT ASSOCIATION

## ACCOUNTING

Jackie Merrill  
[jmerrill@ccmsi.com](mailto:jmerrill@ccmsi.com)  
800-660-1880 x7067

## CUSTOMER SERVICE

Kim Hughes  
[khughes@ccmsi.com](mailto:khughes@ccmsi.com)  
781-683-1151

## LOSS CONTROL

Tim McGuire  
[tmcguire@ccmsi.com](mailto:tmcguire@ccmsi.com)  
781-683-1112

## UNDERWRITING

Jodie Ingram  
[jodie.ingram@ccmsi.com](mailto:jodie.ingram@ccmsi.com)  
800-252-5059 X1160

## CLAIMS TEAM

### CLAIMS MANAGER

Danielle Libby  
[dlibby@ccmsi.com](mailto:dlibby@ccmsi.com)  
781-683-1087

**CLAIMS CONSULTANT: EMPLOYER A-M**  
& Shore Educational Collaborative

Amanda Aiken  
[aaiken@ccmsi.com](mailto:aaiken@ccmsi.com)  
781-683-1149

### CLAIMS CONSULTANT: EMPLOYER N-Z

Mary Anne Toporzycki  
[mtoporzycki@ccmsi.com](mailto:mtoporzycki@ccmsi.com)  
781-683-1098

### CLAIMS SUPERVISOR

Wendy Zabroski  
[wzabroski@ccmsi.com](mailto:wzabroski@ccmsi.com)  
781-683-1137

### MEDICAL ONLY/CLAIMS REPRESENTATIVE

Lauri Brennan  
[lbrennan@ccmsi.com](mailto:lbrennan@ccmsi.com)  
781-683-1090

### CLAIMS ASSISTANT

Elizabeth Mortimer  
[emortimer@ccmsi.com](mailto:emortimer@ccmsi.com)  
781-683-1080

### VARIOUS WC

Traci Turgeon  
[tturgeon@ccmsi.com](mailto:tturgeon@ccmsi.com)  
781-683-1096

## FOR QUESTIONS ON:

iCE set up or Website Questions

## CONTACT:

Kim Hughes

Invoicing/Payments

Jackie Merrill

Loss Runs

Kim Hughes or Jodi Ingram

Policy Changes/Endorsements, Experience Mods, Quotes

Jodie Ingram

Claim Issues

Your Claims Adjuster or Claims Supervisor

Loss Control Training/Programs

Tim McGuire

Overall Program

Owen McHugh or Arthur A. Kiriakos

Employee Assistance Program

Perspectives at 800-456-6327