



## The iCE System Internet Claims Edge

Internet Claims Edge or "iCE" is a CCMSI developed comprehensive claims reporting tool that empowers our members with ease and flexibility to produce a variety of reports, charts and graphs.

- Online reporting of all claims to MEGA and preparation of Form 101 with electronic transmission to the DIA.
- No additional software needed Chrome, Microsoft Edge, Firefox or Safari for the optimal experience with our ICE application
- No special printer or equipment needed Windows default used
- Available 7 days a week, 24 hours a day real time access to report claims, review claim detail and develop financial information
- Security enhanced unique login id and password required for confidentiality and privacy
- Claimant detailed information
  - Notes Adjuster and RN Case Manager
  - Transactional history on all payments
- Tracking Reports/Trending reports available online
  - Report availability for all members of your "team"
    - Loss Control
    - Financial
    - Claims
    - Human Resources
- Availability to download information into Excel for in-house reports/tracking providing a vast selection of fields for reporting capacity geared toward multiple interests